

This English version of the Terms and Conditions shall be for reference purpose only. If there are any inconsistencies between the English version and the Japanese version, the Japanese version is legally effective.

## Terms and Conditions for Diners Global Mileage

### Article 1 (Definition of Terms)

1. Terms not defined in this Terms and Conditions for Diners Global Mileage (hereinafter referred as "DGM T&C") shall mean the same as those in Terms and Conditions for Diners Club Card/TRUST Club Card Membership and Diners Club Corporate Card Membership (hereinafter referred as "T&C") and Terms and Conditions for Sumitomo Mitsui Trust Club Rewards Program (hereinafter referred as "T&C for Rewards Program") which are agreed by Principal Members of Diners Card and Corporate Card Members (hereinafter referred as "Card Members" including Co-brand Card Members).
2. T&C, T&C for Rewards Program are applied to any matter not defined in this DGM T&C.

### Article 2 (Purpose)

The purpose of this DGM T&C is to lay down rules and applicable conditions for Card Members to convert Diners Club Rewards Points (hereinafter referred as "Point") to miles of Airlines which join Sumitomo Mitsui Trust Club Rewards Program (hereinafter referred as "Participating Airlines") run by Sumitomo Mitsui Trust Club Co., LTD. (hereinafter referred as "Trust Club")

### Article 3 (Diners Global Mileage)

Diners Global Mileage (hereinafter referred as "DGM") is a service to convert Points to miles of frequent flyer programs (hereinafter referred as "FFP") of Participating Airlines. T&C for Rewards Program are applied to Points itself.

### Article 4 (Diners Global Mileage Members)

1. Card Members are eligible for participating in DGM and shall agree to this DGM T&C to apply for DGM through the method designated by Trust Club (hereinafter referred as DGM Members). Family Card Members and Business Account Card Members defined as Supplemental Card Members are ineligible for enrolling in DGM. Separately article 3 of T&C for Rewards Program shall be applied to some Corporate Card Members.
2. DGM Members must enroll in FFP of the Participating Airlines.
3. Notwithstanding the previous provisions, the following card members are ineligible for enrolling in DGM.
  - 1) Corporate Card Members who are ineligible for enrolling in DGM based on the contract between Corporate Partner and Trust Club
  - 2) Co-Brand Card Members who are ineligible for enrolling in DGM based on the contract between Co-Brand Partners and Trust Club
  - 3) TRUST CLUB Card Members

### Article 5 (Annual Fee)

1. DGM Members shall pay DGM annual fee (hereinafter referred as "Annual Fee") designated by Trust Club.
2. Trust Club will indicate the Annual Fee amount on the Diners Club website.

3. The DGM registration will be closed at the end of every month and Trust Club will inform DGM Members of the Annual Fee on the billing statement in the following month of the DGM registration. DGM Members shall pay Annual Fee on the due date indicated on the billing statement.
4. Unless DGM Members inform of cancellation of DGM, DGM participation shall be automatically extended by one year at the end of each term and notification of Annual Fee as well as payment of Annual Fee shall be done in the same manner as described in the previous provision.
5. Annual Fee basically shall not be exempted and refunded.

#### **Article 6 (How to Convert Points to miles of FFP)**

1. DGM Members shall apply for converting Points to miles of FFP along the method designated by Trust Club. Points are not converted to miles of FFP automatically.
2. The Points that DGM member earned cannot be transferred to a FFP account of a third party other than the DGM member.
3. Conversion rate and convertible unit to convert Points to miles of FFP are designated by Trust Club. In the event that there is limitation for converting Points to miles of FFP designated by Participating Airlines or Trust Club, DGM Members shall be able to convert Points to miles of FFP up to the limitation.
4. Trust Club shall send mile data to Participating Airlines in a designated manner based on the mile conversion request from DGM Members.

#### **Article 7 (Provision and Usage of DGM Members Information)**

DGM Members agree that Trust Club and Participating Airlines shall use the information such as DGM Member's name, card number, FFP number, addition or reduction of miles and so on to proceed converting Points to miles of FFP by taking necessary measures for information security.

#### **Article 8 (Cancellation of Points-to-Miles Conversion)**

DGM Members shall not be able to cancel the conversion request of Points to miles or reimburse Points from converted miles after applying for mile conversion regardless of any reasons.

#### **Article 9 (Prohibition of Rights Transfer)**

DGM Members shall not lend, sell, transfer and provide the rights of DGM Members as collateral or inheritance to third party.

#### **Article 10 (Disclaimers)**

1. In the event that there are any missing or incorrect items required for converting Points to miles of FFP or DGM Members violate this DGM T&C, Trust Club may reject the application for converting Points to miles of FFP. Trust Club shall not be responsible if DGM Members lose his/her privileges of FFP due to rejection for mile conversion by Trust Club.
2. DGM Members must carefully manage card number and FFP number under DGM Members responsibility. Trust Club shall not be responsible if DGM Members lose rights of FFP due to theft by a third party.
3. In the event that any disputes regarding FFP occur between DGM Members and Participating Airlines such as conditions of FFP, earned or redeemed miles, offers of free airline tickets, the disputes must be resolved between DGM Members and the Participating Airlines, in which Trust Club shall not be responsible for the disputes.

4. DGM Members shall directly contact Participating Airlines for any questions specifically about FFP such as earned and redeemed miles or offers of free airline tickets.

#### **Article 11 (Cancellation of DGM Membership)**

1. DGM Members shall be able to cancel DGM membership by taking the process designated by Trust Club. Any rights of DGM shall be lost after the cancellation.

2. In the following cases, Trust Club may discontinue DGM membership:

- (1) DGM Members lose the rights of Card Membership.
- (2) Annual fee is not paid even after the due date designated by Trust Club.
- (3) Trust Club confirms that DGM Members are ineligible due to violation of this DGM T&C.

#### **Article 12 (Revision or Suspension of DGM)**

Trust Club shall be able to add or delete Participating Airlines, change the conversion rate and convertible unit to convert Points to miles of FFP anytime or discontinue DGM itself due to any inevitable reasons. If such cases occur, Trust Club shall inform DGM Members of them on the website and so on in advance.

#### **Article 13 (Revision of DGM T&C)**

Trust Club may revise this DGM T&C due to inevitable reasons. In this case, Trust Club will inform DGM Members of the revised DGM T&C on the Diners Club website.

Effective as of April 1, 2020